

CARE FOR YOUR WARE



PROTECT YOUR INVESTMENT

Your dinnerware is an important part of the guest experience.

Sturdy, attractive ware should be a given, but when it's chipped and marred, customers are left with a negative impression. They start to wonder where else the establishment cuts corners. That is why it's so important to take care of your ware.



CARE FOR YOUR WARE



Fine dinnerware is an investment that should be protected. Luckily, it's easy to do! Follow these simple care instructions, and your Homer Laughlin and Hall China dinnerware will provide years of dependable, worry-free use.

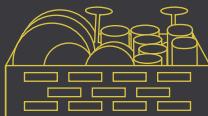
Everyone who comes in contact with your ware—bussers, servers, dishwashers—should read this guide and take it to heart.



Always sort items in bus tray.



 **Never** overload bus tray.

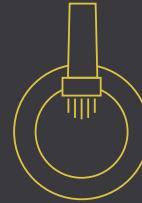


 **Never** load loose and mixed items in dish rack.

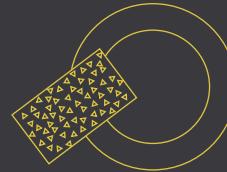


HANDLING TIPS FOR LASTING PERFORMANCE

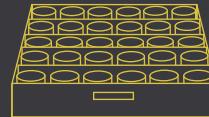
Avoid subjecting dinnerware to extreme temperature fluctuations. Have plenty of ware ready for rush periods to prevent the need to quickly wash, dry, and return to service.



Always remove scraps carefully with rubber scraper or water spray.



Never use abrasive pads or other dishes to remove scraps.

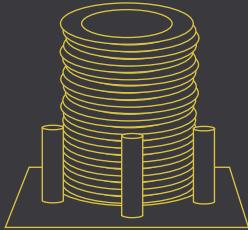


Always place cups in racks.





Always load like items in each dish rack.



Never overload lowerator storage. Stack dinnerware to proper level.



Always make sure you have an adequate supply of dinnerware for rush periods.

Reduce the risk of breakage by avoiding stacking heavier items on top of lighter items.

SPECIAL STEPS FOR PRECIOUS METALS

(Burnished Gold, Microwaveable Gold, Platinum)

Keep in mind that all precious metals are “over glaze” decorations and subject to wear with use. Following these tips will help extend their life.

- Do not put burnished gold or platinum in a microwave oven.
- Do not use abrasive pads or chemicals. Consult your supplier for assistance.
- Do not drag the foot of one piece across the face of another.
- Do not use metal plate covers on items with a precious metal edge line. They will abrade. Use fiberglass or plastic covers instead.
- Do not use low-temp dish machines to wash precious metals. The chlorine sanitizer will cause premature wear and discoloration.
- Only use metal-safe chemicals for washing. Consult your supplier for assistance.



From the Upper Ohio River Valley to you, The Homer Laughlin China Company and The Hall China Company define domestic tableware. As the largest remaining tableware manufacturer in the United States, we continue to thrive because we deliver what our founders intended: the best, most durable product that can be made. We've been setting the standard for a century and a half.

These care instructions will see that you and your guests get the most out of your ware. Every meal, every service.

